

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of May' 2019

In C.G.No:179/ 2018-19/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

R.Venkata Subbamma,
8/455,
Sivaji Street,
Proddatur,
Kadapa -Dist.

Complainant

AND

1. Assistant Accounts Officer/ERO/Proddatur
2. Assistant Engineer/O/Proddatur East
3. Assistant Divisional Engineer/O/Proddatur
4. Divisional Engineer/O/Proddatur

Respondents

ORDER

1. Complainant presented a complaint stating that he is having domestic service bearing No.2223101077025. Monthly bill to the tune of 250 to 350 units is being received to this service regularly. But during Jun'2018 bill for 1249 units was issued. The total connected load in his house is only 2 KW. Due to demise of her husband during Jun'2018 she has used body freezer during night time for 12 hrs only. She has not received such huge bill ever since release of service. Finally she has requested to do justice.
2. All the respondents filed written submissions separately. The respondent No.4 in his submission has stated that the complainant has filed complaint for revision of bill and hence the meter was sent to MRT lab for testing. During the meter testing it was found that the meter condition is good. Hence the complainant has agreed with the report and paid the arrears vide PR No.5511105083 and furnished letter to the respondent No.2 that she has agreed with the testing report of the meter and withdrawn her complaint

DESPATCHED

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3. Since the complainant herself has satisfied with the testing of the meter and paid the arrears and also withdrawn the complaint. The same is dismissed as withdrawn.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th May 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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